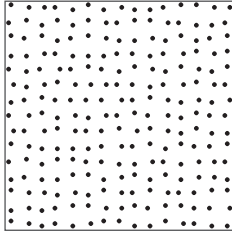


Stylus

How to Hold the Stylus

1. The camera



How it works:

The ēno stylus has a camera in the end that watches the ēno surface and reads the microscopic dots on the board. These dots tell the stylus where it is on the board. Although it can see from a wide range of angles, the camera needs a clear view of the board in order to see the dots.

What to do:

- Always hold the stylus with the camera on the part closest to the board (like you would hold a fountain pen).
- Hold the stylus at a slight angle relative to the board. Do not hold the stylus exactly perpendicular to the board because the camera may see reflection from the board and have difficulty seeing the dots.



2. The Stylus Cap



How it works:

There is a button on the stylus that indicates the cap has been closed. Pressing this button turns off the stylus, and if you are holding the button while writing, your stylus may tell the computer that it has a low battery. Unfortunately, once the stylus thinks that the battery is low, it remembers it until the battery is replaced. If the stylus cap is left off, the stylus will turn off after 7.5 minutes.

What to do:

- Do not press the button inadvertently as you write to avoid turning the stylus off or create a low battery warning.
- Replace the stylus cap when the stylus is not in use to save battery life.
- If you have left the cap off for more than 7.5 minutes and the pen turns off, replace the cap and then remove it again to turn the stylus back on.



PolyVision®
a steelcase company

Stylus Batteries



What is required:

Your ēno stylus requires a single AAA battery to operate. It is highly encouraged that you only use Lithium AAA batteries in your ēno stylus. This is due to the power requirements for the high resolution camera and Bluetooth transmitter located in the ēno stylus. Other AAA batteries can be used with the ēno stylus, but they will have an approximately 20% shorter lifespan than a Lithium AAA battery. All forms of rechargeable AAA batteries are not recommended as they do not hold enough energy to run the ēno stylus and will have a limited life span when used frequently in the ēno stylus.



What to do:

To install the AAA Lithium battery into your ēno stylus, you need to first remove the battery door located on the back of the ēno stylus. To do this, slide the black lock with the triangle on it down. Once the latch has been moved to the furthest point, using your thumb and index finger, pull on the two small tabs on either side of the door to remove the door. Next place the battery into the stylus by placing the flat end (the negative end) against the metal spring and the end with the bump (the positive end) into the opposite side. Replace the battery door and slide the plastic lock up to the furthest point to lock the door back into place.

Stylus Green or Black Rubber Ring



How it works:

On the ēno stylus there is either a green (on black ēno styluses) or a black rubber ring (on blue ēno styluses). This rubber ring is used to make sure that the cap remains in place while not in use. If this ring is removed, the cap on the ēno stylus is likely to become loose, causing the stylus to turn on and drain the battery even while not in use.

What to do:

If you lose the rubber ring, simple call PolyVision customer service to purchase additional rings. PolyVision customer support can be reached at 1-800-620-7659 Monday through Friday, 8 a.m. to 6 p.m EST.

Bluetooth Standards



How it works:

The ēno product utilizes standardized Bluetooth protocols for the communication between the ēno stylus and your computer. Therefore, it is important to remember the following items:

- When the ēno stylus is paired with your computer, it was either paired with a Bluetooth radio either internal to your computer, but most likely it was paired with the PolyVision Bluetooth radio that was included with your board. For Bluetooth to work properly, the PolyVision Bluetooth radio must be placed in the same USB port that was used when a specific stylus was paired to your computer.

Bluetooth Standards Continued...

What to do:

If you are experiencing an issue with your ēno stylus and are unclear of the correct USB port that was used when a particular stylus was paired, cap the stylus, place the PolyVision Bluetooth radio in another USB port and remove the cap to see if the stylus begins to function properly. If you are still having issue, please contact your local technology director or call PolyVision support directly at 1-800-620-7659 Monday through Friday, 8 a.m. to 6 p.m EST.

Understanding the PolyVision Driver Status

What to do before you call your tech director

1. The Driver Icon



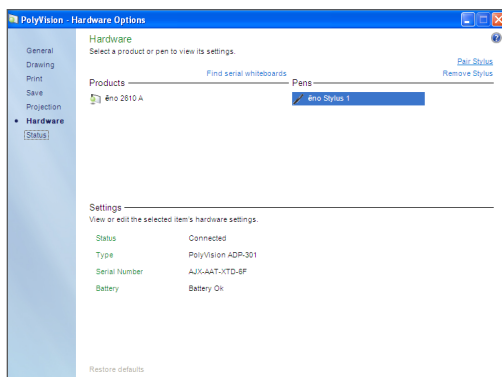
How it works:

The PolyVision driver establishes communication between your ēno stylus, the Bluetooth adapter, and your computer. The PolyVision driver should always be running on your computer when you are using ēno. The icon indicates whether there are any active styluses that the computer can communicate with. A green ball indicates that one or more styluses are connected. A red X indicates that no styluses are connected.

What to do:

- You can tell if the driver is running by looking for the PolyVision driver icon on the right-hand side in your system tray (the bar across the bottom of your computer) or the Macintosh menu bar (across the top of your computer screen). If the driver is not running, locate the driver in the Program Files/PolyVision folder (Windows) or the Applications Folder (Macintosh) and double click it to start it.
- If the driver is running, but when you remove the stylus cap the driver icon is still a red X, contact your technology director to help you pair the stylus with your computer or otherwise diagnose the problem.

2. The Driver Status Page



How it works:

The PolyVision Driver constantly monitors what PolyVision hardware it has access to on the driver status page. As styluses are uncapped, they appear on this page. It's a great place to look if you are having difficulty making the ēno interactive whiteboard work. You can quickly tell if the stylus is being recognized.

What to do:

If you want to tell if the stylus is being recognized, find the PolyVision Driver in the system tray (or on the menu bar on the Macintosh). Click "Configure PolyVision Driver..." to bring up the configuration dialog box. Click "Status" to select the pen status page. When you uncapped your stylus, make sure that the stylus and a serial number appears. If one or both are missing, your pen may not be communicating with the PolyVision driver and may need to be paired to your computer. Talk with your technology director for help.

4. Removing Permanent Marker Content from Your ēno Board

What to do:

If by accident, content is written on your ēno board, you can remove the content by writing over it with a standard dry erase marker and then erasing the content.

5. Things to try before calling your technology director

There are several key items that you should check before opening a ticket with your technology director:

- 1.) The current status of your ēno product is shown visibly by the PolyVision Driver icon in the system tray of your computer. If the PolyVision Driver icon has a green ball in front of it, your system has an active stylus, so the issue could be communication between the stylus and your computer. If the PolyVision Driver icon has a red x in front of it, your system does not have an active stylus. Try the following steps to try to get the stylus paired with your computer again:



Driver Icon
Connected



Driver Icon
Not Connected

- a. When you take the cap off the ēno stylus, does the LED light blink? If not, replace the battery.
 - b. Re-cap the pen, wait 5 seconds, then uncap it and try pairing again. The pen only remains in discoverable mode for a short time for security reasons.
- 2.) Within the PolyVision driver, there is a status page that shows any active styluses in the room along with ēno boards or ēno mini slates that the styluses have been used on. To access this status page, click on the PolyVision Driver, and then click on the “configure the PolyVision Driver” link and then the status link. Remove the cap of the active stylus. Within a few seconds, you will be able to see any active styluses. You will show any ēno boards that are in use, in this case an ēno 2610 A.

If you take the cap off the active stylus and it does not appear on the PolyVision Driver status page, follow the instructions in your ēno operation guide (also available online at <http://support.polyvision.com/Support/Downloads/tabid/232/Default.aspx>) to pair the ēno stylus. If the stylus appears in the PolyVision Driver status page but there is no ēno board present, touch the ēno board with the stylus. If one does not appear hold the tap longer on the ēno board, it can take a second for the pen to open communication with the computer and identify the board properly.

- 3.) Is the PolyVision Bluetooth radio in the correct USB port? As mentioned in the Bluetooth Standards section, if using the PolyVision Bluetooth radio, the radio must always be in the same USB port.

Technical Support
800-620-POLY (7659)
polyvision.com/support

PolyVision®